

Update on the school's trip to New York/Boston

After various phone calls, emails and conversations with our flight company, Aer Lingus, we have been informed that our flight to America, EI105 is still set to fly out of Dublin airport to New York tomorrow, 4th of April. Even though New York, like ourselves, are currently in lockdown and even though, we, as a group, have been informed that we would not legally be allowed to leave JFK airport and enter New York City, the flight is still set to fly.

As a result of this, we have been informed that, as the flight is still operational, we as a group are not entitled to a full group refund. I have attached an email received from Aer Lingus after our conversation yesterday in which they have stated that any individual on the group booking can change their flight up until June 15th to fly anywhere in the US up to a year after the original flight date, April 4th 2020. I will be sending out a letter next week for any student(s)/family member that wish to avail of this including all and any steps needed to make the change.

Refunds are currently being processed from hotels along with activities that had been booked. I will keep you all as updated as possible as events transpire.

I cannot thank you all enough for your patience, this is certainly not an easy time for anyone, carrying with it, a lot of previously unexpected outcomes.

Stay safe and well,

Tom Stafford

(Group Leader)

Hi Thomas,

We can waive change fee for any group travelling up until the 31st may 2020, however fare difference will apply. Travel must be completed within a year of the original travel dates. We can hold the bookings open until the 15th June 2020 to give time for the group to decide on the new dates.

If they are cancelling a tax refund will apply and a full refund will only be given if the flight is not operating.

Should you require any further assistance, please do not hesitate to contact us.

Kind Regards,

Nikki

Aer Lingus Groups

www.aerlingus.com

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